

## DIAMOND PEOPLE SERVICES

### Building Operational Strategies that Support Transformation and Growth

We pride ourselves in understanding what employers require by working closely with our clients we ensure that we match their needs.

At Diamond People we know your focus is on managing your business, so our people consultancy service is simple, straight-forward and effective.



#### What we do:

##### Vision

To provide the world of business effective and efficient ways of linking people, process and technology.

##### Approach

We work with your decision makers to understand your short, medium and long-term priorities and challenges, developing cost effective tailored solutions that make a real difference.

##### Adding Real Value

Our whole ethos is about maintaining a hands-on flexible approach, providing continuous professional advice to help your organisation transform, grow and prosper.

#### What we offer:

<b>People Consultancy:</b> <i>Transformation</i> - we work with you to manage people performance, expectations and welfare.	<b>Management Engagement:</b> <i>Growth</i> - we work with management to optimise efficiency and effectiveness.	<b>Director Development:</b> <i>Prosperity</i> - we work with leaders to develop structures, quality, data reporting and continuous improvement.
<ul style="list-style-type: none"> <li>• Transformation and Growth Consultancy</li> <li>• Recruitment Resourcing and Role Profiling</li> <li>• Cultural Difference and Evaluation</li> <li>• Leadership and Management Efficiency</li> <li>• Data Management and Operational Engagement</li> <li>• Health and Safety Leadership and Development</li> <li>• Employee Relations Management</li> </ul>	<ul style="list-style-type: none"> <li>• Mentoring and Coaching</li> <li>• Personal Assessment and Development (200 Programmes)</li> <li>• Event Presentation and Facilitation</li> <li>• Digital Training and Consultancy</li> <li>• Mental Health Training and Consultancy</li> <li>• Apprentice Support Advice and Guidance</li> </ul>	

## Our Core Commitments:

Diamond People will develop and deliver tailored strategies that make a real difference in accordance with your need.

1. Transformation and Growth Analysis (Operational efficiency)
2. Organisational review and Alignment (Right reporting structures)
3. Leadership and Management Assessment (Building ownership improving decision making)
4. Operational and Engagement Strategies (Providing clear direction for all to embrace)
5. Data management and reporting (Providing effective risk management and decision making)
6. Resourcing and Project Management (Recruiting people and strategies)
7. Job Profiling and Assessments (Managing Individuals performance)
8. Customer Service Advice and Support (Delivering sustainable results)
9. Marketing and Presentation Strategies (Showcasing results and attracting interest)
10. Bid Capacity (Making the most of available opportunity)
11. Policy and Procedure Updates (Keeping everything consistent and fair)
12. Effective use of technology (Building efficiency and effectiveness)
13. Business planning and support (Providing clear aims and objectives that can be measured regularly)
14. Bespoke Individual Mentoring Programmes (Developing people's skill and competence)
15. Consultant will be on site 2 hours per week throughout the agreed duration!

## Our Packages:

At Diamond People we offer a quality service at all levels. We understand each business is unique, and that one size does not fit all. That is why we tailor our offer solutions to meet your needs and to ensure the right fit is in place to help your business transform, grow and prosper!

## Service Packages:

<b>Service Level – Transformation</b> <i>(up to 10 members of staff)</i> Cost: £370 -£740 per month	<b>Customer Level – Growth</b> <i>(Between 11-100 members of staff)</i> Cost: £750 - £850 per month	<b>Corporate Level – Prosperity</b> <i>(over 100 members of staff)</i> Cost: £860 - £990 per month
<ul style="list-style-type: none"> <li>• Operations Programme</li> <li>• Contracts of Employment</li> <li>• Job Profiles</li> <li>• Policies</li> <li>• 8 hours of support per month (telephone, report writing, workshops, consultancy)</li> </ul>	<ul style="list-style-type: none"> <li>• Operations Programme</li> <li>• Contracts of Employment</li> <li>• Job Profiles</li> <li>• Policies</li> <li>• <b>12</b> hours of support per month (telephone, report writing, workshops, consultancy)</li> <li>• <b>Management Coaching</b></li> </ul>	<ul style="list-style-type: none"> <li>• Operations Programme</li> <li>• Contracts of Employment</li> <li>• Job Profiles</li> <li>• Policies</li> <li>• <b>16</b> hours of support per month (telephone, report writing, workshops, consultancy).</li> <li>• <b>Management Coaching</b></li> <li>• <b>Chair Meetings Developing Leaders</b></li> <li>• <b>Manage Quality Control</b></li> </ul>
Additional hours/services will be charged at an hourly rate of between £60.00- £140.00 depending on the complexity of task.		

For an informal discussion regarding our service delivery strategies, please contact:

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